

# **Software Manual**

VisuNet EX1 (Panel-PC) PC415, PC419

VisuNet GMP (Panel-PC) PC219, PC222

VisuNet EX2 GMP (Panel-PC) PC3719

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# 1 Important information

# 1.1 General information

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# 1.2 Safety instructions

- $\Rightarrow$  These devices are only allowed to be installed and operated by trained and qualified personnel who have received suitable instruction in their use.
- ⇒ These devices represent state-of-art technology. They are only allowed to be connected to systems that have been approved by Pepperl+Fuchs GmbH.
- ⇒ Never open the devices yourself. They are only allowed to be opened by authorized Pepperl+Fuchs GmbH personnel.
   Pepperl+Fuchs GmbH is not liable for any resulting damages.
- $\Rightarrow$  The devices are not allowed to be modified or otherwise altered in any way. **Pepperl+Fuchs GmbH is not liable for any resulting damages.**
- $\Rightarrow$  Please study the "*Technical Manual*" carefully prior to starting up the devices.
- ⇒ The most recent version of the "*Technical Manual*" is always valid. It is available on the Support page of our web site (Internet address: http://www.pepperl-fuchs.com).
- ⇒ The operating voltage of the devices must not exceed the limits indicated in the "Technical Manual" under Technical data. In the event of failure to comply, PepperI+Fuchs GmbH is not liable for any resulting damages.
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The technical data specified for the hazardous area corresponds to the certified values for the European Ex approval. The user is responsible for ensuring that the devices are suitable for their intended application and for the prevailing ambient conditions. No warranty can be given by Pepperl+Fuchs GmbH in this connection.

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# 2 Software VisuNet PC

# 2.1 Delivery status of the product line PC

#### Drive C: with operating system Windows XP

With P+F bootmenu and Test und Recovery Tools

1	Operating System
2	Test and Recovery Tools

All necessary drivers are preinstalled.

# On Screen keyboard

To activate the on Screen keyboard: Start / Pepperl + Fuchs / On Screen keyboard



Scaling On Screen keyboards: Tab: Settings zoom +/-

To change the size of the On Screen keyboards: Tab: Settings zoom +/-

# 2.2 How to install an operating system

This section describes how to install an operating system on one VisuNet PC.

An external USB CD-ROM (available as an accessory) is needed in order to install an operating system. An external keyboard and mouse are also useful.

- (1) Connect the CD-ROM drive to the port provided for this purpose on the VisuNet PC .
- (2) Specify the CD-ROM as the boot device. To do so, start the PC and press while the startup message is displayed the <Del> key to come to the BIOS. Under <Advanced BIOS Features> you can then set on <First Boot Device> the <USB-CDROM>. The <Second Boot Device> should be set to <HDD-0>. Press <F10> to exit the BIOS and save your changes.
- (3) Insert the installation CD in the CD-ROM drive and reboot the device. The message <Boot CD> appears on the display and the installation routine begins.
- (4) Follow the instructions provided by the installation routine. Install the operating system on the first partition of your hard disk.
- (5) Install the system drivers (Windows 2000 and Windows XP only).

Important:	If this is a new installation, the partition data for the hard drives should not be altered
	because otherwise the functions described in the section on test and recovery tools will no
	longer be available. In particular, you will be unable to carry out a factory reset!

#### Note:

- The installed operating system must support USB CD-ROM drives (e.g. Windows 2000 SP 3).
- Install your operating system onto the first partition of the hard disk (20 GB).
- If you want to access this partition from more than one operating system, you should use the FAT32 LBA file system.
- If you need to enter a large amount of text during the installation procedure, we recommend that you connect an external keyboard If you need to enter special characters during the installation procedure (e.g. network access passwords), we recommend that you connect an external keyboard.
- The touchscreen is not available until you after have installed the driver. If you need to use a mouse during the installation procedure, you must connect an external one.

#### **Useful Windows shortcuts:**

Activate menu: Scroll / select entry: Select entry: Shift input focus: Activate application: Execute default action for selected entry: Close window / exit Windows:

Alt Arrow keys Space / Enter Tab Alt+tab Enter (usually File Open) Alt+F4



# 2.3 How to install system driver and Tools

After installing the operating system on the VisuNet *PC* you have to install under *Windows 2000* and *Windows XP Professional* the supplied driver from the installation-CD.

**Note:** By systems of *Pepperl* + *Fuchs* which are supplied with a operating system the suitable driverers and Tools are pre-installed.

First, insert the CD in your drive. After specifying a language, you can select <VisuNet> and <Software> to go to the latest drivers. You can also find the system driver and tools described below on our website or -on a preinstalled system- in the folder c:\\$OEM\$.

**Note:** Depending on the operation system it may be, that you get the message that this driver was not certified by Microsoft. The driver was tested and can be installed without hesitation.

## 2.3.1 0 - BIOS

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Extract the file to any location.
- Read the file called readme.txt for more information about using awdflash.exe.

## 2.3.2 1 - Intel Chipset

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Select <Downlaad> by <driver for chipset> and save the ZIP file on the local hard disc.
- Un'zip the file and start subsequently <infinst\_enu.exe>.
- Follow the instructions of the installation routine, select the point <Quick Installation> .
- To activate the driver the system must be rebooted.

# 2.3.3 2 - Touch Screen Controller

## 2.3.3.1 Installation

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Start the installation with the call < UniWinDriver620cs.EXE >
- Follow the instructions of the installation routine.
- Select for <controller type> <12 or 10 bit controller> and for <controller interface> <USB>.
- To activate the driver the system must be rebooted.

**Important:** If you encounter any problems when you attempt to install the controller, you must remove the driver first. After removing the driver, you must then shut down your computer and switch it off briefly (the "ON" LED must go out). Then try running the installation again as described above.

## **Detailed Installation**

Select operating system Windows 95, 98, ME, 2000 XP

• The "Welcome"- screen displayed



→ Click "next"

• Software license agreement

Software License	Agreement X
HAMPSHIRE COMPANY Welcome Accept HEULA Select Controller Configure Install	Please read the following license agreement. Press the PAGE DOWN key to see the rest of the agreement. Hampshire End-User License Agreement (HEULA) PLEASE READ THE LICENSE AGREEMENT END-USER LICENSE AGREEMENT FOR HAMPSHIRE TSHARC PRODUCT SOFTWARE IMPORTANT: READ CAREFULLY: This Hampshire End-User License Agreement ("HEULA") is a legal agreement between you (either an individual or a single entity) and Hampshire Company, Inc. for the Hampshire software product identified above, which includes computer software and "online" or electronic documentation ("SOFTWARE PRODUCT"). The SOFTWARE PRODUCT also includes any updates and supplements to the original SOFTWARE PRODUCT"). The SOFTWARE PRODUCT also includes any updates and supplements to the original SOFTWARE PRODUCT that is associated with a separate end-user license agreement. By installing, copying, downloading, accessing or otherwise using the Implies accept all of the terms of the above License Agreement.
	< <u>Zurück</u> eiter> Abbrechen

- When you click "I accept....", the blue background disappears and the "Next" button is activated
- Click "Next"

• The "Select Controller" dialog box is opened.

Select Controller		x
HAMPSHIRE	Instructions 1. Select the controller type. 2. Select controller interface	type.
COMPANY	Controller Type • 12 or 10 Bit Controller	C 8 Bit Controller
Welcome Accept HEULA Select Controller Configure Install 10/12 BIT	Controller Interface C Serial (RS/232) C USB ↓ C PS/2	Autodetect
USB	OK	Cancel Apply

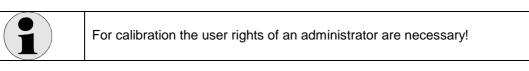
- → Select manual "12 or 10 bit Controller / USB).
- → Click the Autodetect button
- → Continue the installation routine.
- → When the installation routine has finished, your computer is rebooted.

# 2.3.3.2 Uninstalling the driver software WIN 9x, ME, 2000, XP

Start the program manually in Windows Explorer.

- → Select installation directory.Default
- → C:\ program\TSHARC
- → Start tsun.exe
- → Confirm "yes"
- ➔ Accomplish a restart

# 2.3.3.3 Calibration program



The calibration program opens with the Screen Selection tab and starts to set the calibration points after a few seconds. You must touch each point in turn.

Hampshire TSHARC Control Panel Re Screen Selection Calibration Click S HAMPSHIRE COMPANY	Settings Touch Settings Capacitive Settings Touch Settings Capacitive Selection Information Instructions: 1. Select the monitor to calibrate (use the number keys or the mouse) 2. Switch to "Calibration" Tab 3. Click calibration target This is Monitor Information
	1 © 1995-2006 Hampshire Company, Inc.
[	OK Cancel <u>Apply</u>

#### Setting the touch functions

The touch function settings are specified on six tabs. Confirm all changes to the set values by clicking the "Apply" button.

(The settings shown here are the recommended ones.)

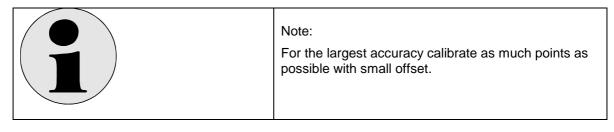
Click "OK" to exit the calibration program.

The tabs are explained on the next few pages. Each time you enter a new setting, you must click "Apply" in order to save it!

Screen Selection	Calibration Click Set	ttings   Touch Settings   Capaci	tive
	Ę		
	the tou	libration target to calibrate ich screen. .ccess is Required.	
	Configure	Test	
Configure	e the calibration type and offset.	Test touch screen calibratio	on.

 "Calibration Options" tab You can select the various calibration options on this tab and recalibrate the touch screen.

 $\rightarrow$  Click "Configure" to open a popup menu in which you can set the number of calibration points and their distance to the edge of screen (offset).



 $\rightarrow$  Click the large calibration target to start the calibration program.

 $\rightarrow$  Click "Test" to test the calibration.



Ca	libration Opti	ons	
Г	Select Calibrat	ion Type and Offse	tOffset
	+ + + +	+ + +	
	3 Point	4 Point	C 5%
	Calibration	Calibration	
	⊧+ ∓+ ±	ener mart Frei unter	C 15%
	7 Point Calibration	20 Point Calibration	C 20%
	Inset Calibr	ation Targets	
			ОК

"Click Settings" tab

You can edit the double click settings on this tab.

 $\rightarrow$  The box in the top left (Right Click Emulation) initiates a mouse "right click". Touching the same point on the screen for a predefined period of time is interpreted as a right click. You can set the amount of time needed to produce a right click event with the slider in this box.

 $\rightarrow$  You can set the double click time and define the event area (the area within which two clicks are necessary to count as a double click) in the bottom box.

You can check your settings in the "hand" box.

Hampshire TSHARC Control Panel Rev 6.20cs X
Screen Selection   Calibration Click Settings   Touch Settings   Capacitive
Right-Click Settings
Enable Right-Click .
Right-Click Area 0 0.00 36
Right-Click Delay
Double-Click Settings
Double-Click 0 25.00 36
Double-Click Speed <<  >>>
OK Cancel Apply

• "Touch Settings" tab

Touch Mode	nđ
Normal	All features are available (default)
C Touch down	Touch sent only at touch down. All other features are available
C Touch Up	Touch sent only at Touch-Up. This disables the right mouse click option.

- "Capacitive" tab
  - Not required for the VisuNet PC

The contro	Itrols should be used with the capacitive touch screen control Iller MUST be calibrated prior to using these controls.	
Ca	apacitive Controls Disabled	6
	Sensitivity (Percentage of Base)	
	More Sensitive	
	Less Sensitive	
	Settings must be tested before saving.	
	Test Settings   Save Settings	

## 2.3.4 3 - Display Adapter

- Click <DOWNLOAD> and save the file on your local hard drive.
- Follow the instructions of the installation routine.
- To activate the driver the system must be rebooted.

## 2.3.5 4 - Network Adapter

- Click <DOWNLOAD> and save the file on your local hard drive.
- Follow the instructions of the installation routine.
- To activate the driver the system must be rebooted

## 2.3.6 5 – USB Adapter

- Click <DOWNLOAD> and save the file on your local hard drive.
- Follow the instructions of the installation routine
- To activate the driver the system must be rebooted.

# 2.3.7 6 – Sound Card

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Extract the file to any location and start the installation by double clicking <WDM\_A385.exe> in the <default> subdirectory.
- Follow the instructions of the installation routine
- To activate the driver the system must be rebooted.

## 2.3.8 7 – USB Serial Port Driver

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Extract the file to c:\temp.
- To install the driver, open the Device Manager and double click <USB Serial Port>. Then update the driver by specifying the driver path: <c:\temp>.
- Follow the instructions of the installation routine.
- Repeat the procedure and install the driver a second time.
- To activate the driver the system must be rebooted.

## 2.3.9 8 – Keyboard Controller

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Extract the file to any location.

## 2.3.109 - Auxiliary Controller

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Extract the file to any location.



## 2.3.1110 – WLAN

- Make sure USB2.0 support is deactivated in the BIOS.
- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Extract the file to any location.
- Start the installation by double clicking utility.exe.
- Follow the instructions in the installation routine (don't connect the device until you are prompted to do so).
- Refer to the PDF manual provided on the CD for more information about the installation procedure.

#### 2.3.1211 - Storage

Drivers and tools for the (SSD) drive. Please take the time to read the documentation supplied with the system before you install any drivers or tools as well as for more information. You need a PDF reader in order to read the documentation.

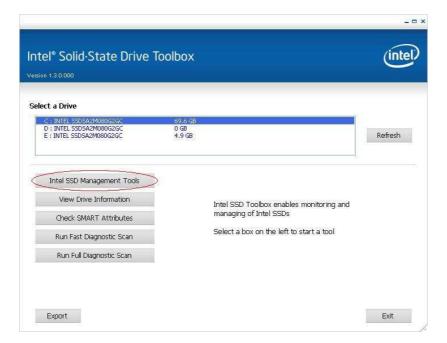
# 2.3.12.1 Configuration of the schedulers for VisuNet PCs with Intel Solid State Drives

If your device is a Intel solid state drive (SSD) as a data storage medium we recommend to make the feature of a scheduler on Windows XP to provide a correct and optimal operating of the data storage.

For this start Intel SSD Toolbox:



After some seconds delay you see the following window:



Klick to Intel SSD Management Tools, and in the following window i. Select a Drive: Select the drive C:



- 2. under Schedule Intel SSD Optimizer add the following adjustments (for example):
  - Interval: Weekly Time: 12:00 PM Day: Friday

Apply to: Selected drive

3. Klick the button Add.

rsion 1.3	.0.000			īoolbox			C
elect a	Drive						
DIT	NTEL SSD5A2 NTEL SSD5A2 NTEL SSD5A2	MD80G2GC	est.	69.6 GB 0 GB 4.9 GB			Refresh
hedul	e Intel SSI	D Optimi	er Reco	mmended Interv	al is Weekly		
Interv O Da O W	ily [1 eekly (	ne:  2:00 ) AM ) PM	Day: Sunda Monda Tuesda Wedne	y 🗹 Friday ay 🔲 Saturday	Apply to: Selected drive All Intel SSDs		Add
ırrent	ly Schedul	ed Sessic	ons				
	Interval	Time	Day	Week		Last Run	Remove

At the following warning window klick Schedule:

our drive. Pleas	se avoid/minimize sys		only 1 GB of space will be the Optimizer to run. Onc	
ree space will b	e returned.			

The just now generated Schedule should now be listed under Current Scheduled Sessions

tel® Soli	d∙Stat	e Drive	e Toolb	OX			inte
elect a Drive							
C : INTEL SE D : INTEL SE E : INTEL SS	DSA2M080G	2GC	0 -	GB GB 9 GB			Refresh
hedule Inte	l SSD Opt	imizer <mark>R</mark>	ecommenc	led Inter	val is Weekly		
interval: Daily Weekly Monthly	Time: 12:0	- Ma Tu	nday 🚺 Inday 🔽 esday 🚺 edhesday	] Thursday ] Friday ] Saturday	Apply to: Selected drive All Intel SSDs		Add
irrently Sch	eduled Se	ssions					
rive		Interval	Time	Day	Week	Last Run	Remove
INTEL SSDSA	M080G2GC	Weekly	12:00RM	F		Never	

Now you can close the Toolbox.



## 2.3.13 50 - P+F Tools

- Many of the add-ons described in this document are included by Pepperl + Fuchs on the product CD. You can install these add-ons as follows:
- Click <DOWNLOAD> and save the file on your local hard drive.
- Start the installation by double clicking PFTools.exe, then follow the instructions in the installation routine.
- Choose the applications you want to install in "Select Components".

## 2.3.1451 - S2KWedge

- Click <DOWNLOAD> and save the ZIP file on your local hard drive.
- Extract the file to any location.
- Start the installation by double clicking S2KWedge408\_52.exe, then follow the instructions in the installation routine.
- You must enter a valid license key to finish the installation. Please contact Support to purchase a license key.

## 2.3.1552 - Remote Backup

- Click <DOWNLOAD> and save the file on your local hard drive.
- No installation is required. Simply double click VisuexLoader.exe to start the application.
- Refer to Section 2.4.3 Remote Access for more information about using the application.

# 2.4 Installation problems with older applications

If problems occur when you attempt to install an application, it could be that your software was not designed to work under Windows 2000 or Windows XP. Microsoft recommends setting Compatibility mode for all older applications. Proceed as follows to do so:

- (1) Copy the complete installation routine to the hard drive of the VisuNet PC via the network, the USB port or the installation CD.
- (2) Open <Explorer> and select the start routine for your installation (usually setup.exe).
- (3) Open the Properties dialog by selecting <File/Properties>.
- (4) Select <Compatibility> and tick <Run this program in Compatibility mode>. Select the operating system for which the software was developed from the drop-down list and confirm your input with <OK>.
- (5) Now restart the modified installation routine.

#### Note

• Many installation routines require unrestricted access to the system. Make sure that you are logged in as the Administrator.



# 2.5 Start menu

The Start menu allows you to restore the factory settings of the VisuNet PC . You can also save and reimport your complete hard disk partition.

Note that selecting one of these menu commands allows you to diagnose the VisuNet PC hardware components independently of Windows.

The boot loader program that is started when you switch on the system contains the following commands:

1	Operating System
2	Test and Recovery Tools

This operating system is automatically started – in other words, <Operating System> is executed – if no keys are pressed for three seconds.

- **Note:** The VisuNet PC is booted according to standard by inserted Flash-Disc (BIOS = HDD-1) There is also the boot load programm which provides the above descrips selection menu.
- **Note:** If the selection menu is not desired so you can set as the first boot device the hard disc instead of the flash card. (BIOS under <Advanced BIOS Features> the Menu point <First Boot Device>set from HDD-1 to HDD-0 ). Then the operating system starts directly.

The other commands are described on the next few pages

## 2.5.1 Operating System

If the command <Operating System> is selected the real operating system is started. It is itself on the first partiton of the first hard disk.

On delivery there is an operating system preinstalled. Usually this is Windows XP professional multi-language.

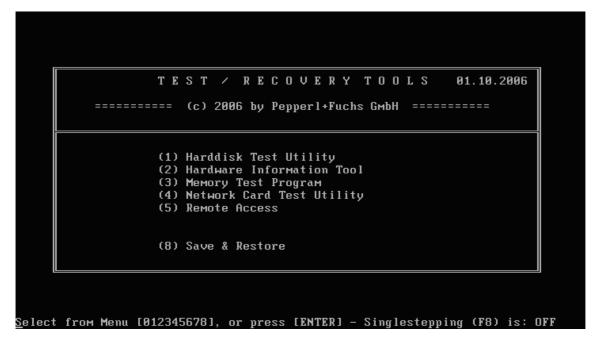
Attention:	However it is possible to install an own operating system. Make sure, in this case, that the partition data of the hard disk are not changed. If you are not sure, please
	contact the support!

**Note:** Please shut down the system always correctly. Simply switching of the system can result in a damaged file system so that the system doesn't boat correctly.

# 2.5.2 Test und Recovery Tools

The second hard drive (flash disk) contains the above-mentioned boot loader program with the selection menu. You can also find the various test and recovery tools described below on this drive.

When you select < Test and Recovery Tools>, the following menu opens:



**Note:** Please note that not all menu commands at all versions of devices must be available. So in the version with a hard disk e.g. the menu command (6) "Lift Time Monitoring Tool" isn't indicated. In the version without a hard disk, the SSD version, the menu command (5) "Remote Access" isn't available.

The individual commands are described in brief on the next few pages.

## 2.5.2.1 Harddisk Test Utility

This tool can be used to test and repair the built-in hard disk. If you have a suspected problem with your hard drive, you can read the disk status and run a surface analysis.

For more detailed information, please refer to the integrated online help.

Drive	Fitness Te	st Utilities Help		
Г Г		Model Selecte	ed DeviceCache Serial NoCache 0000000133 KB	Capacity
	No Device	Address	Device Name	Help
	00 ATA 01 ATA 02 ATAPI	Primary Master Primary Slave Secondary Master	VMware Virtual I 🔤	
	Quick Test	Advanced Test	¥	Rescan Bus
Alt-X I	Exit <b>F1</b> Hel	p F10 Menu Select	t the drive that you wa	nt to test

Important: This tool can also be used to format the hard disk. In this case, all data on the hard disk is lost and cannot be restored!

#### **DFT Error Codes**

Codes	Description
0x00	No Error Command complete successfully
0x10	Test aborted by user The current test was cancelled by user and cannot be completed. Rerun the test to conclusion
0x20	Selected device not present The selected device could not be found on the selected port. Check cabling and HDD connectors. If the drive is not seen by the BIOS or is not spinning.
0x21	ATA Master device not present An attempt was made to test an ATA Slave device, but an ATA Master cannot be detected. A Master must be present to test a Slave. Check cabling and HDD connectors.
0x22	Device Protected A Selected device is protected by a password. The drive is write and read protected and cannot be tested.
0x23	Format Degraded A SCSI low-level format was interrupted
0x30	Out of memory There's not enough memory to execute this program.
0x31	Wrong parameter There's a wrong or unknown parameter.
0x33	Function cannot be executed on this device
0x40	System interrupts the current operation The system has interrupted the current operation, and the function was aborted. Please exit the program and check if any Power Saving Modes or Cache Programs (like SMARTDRV.EXE) are active. Disable those features and start this program again.
0x41	Bad cable A data miss compare was detected during the cable test.
0x42	Drive temperature problem The drive has exceeded the drive temperature limit
0x43	Pending SCSI request The ASPI Device driver could not complete the SCSI request block. Check the SCSI configuration (cabling, termination, Ids etc.)
0x44	System Vibration The level of vibration that the drive is experiencing is excessive, check the mounting of the drive in the system and ensure it is rigidly mounted. If possible try mounting the drive in a different position
0x45	Low System Performance
0x70	Corrupted Sector A general hard disk drive problem was detected. You can run the "Erase Disk" utility. If a subsequent test fails again, the drive is defective and should be replaced.
0x71	Device not ready The selected drive is not ready for operation. Check cabling and HDD connectors
0x72	Device S.M.A.R.T. Error The Self-Monitoring, Analysis and Reporting Technology (S.M.A.R.T.) has detected a drive problem. The drive may fail soon and should be replaced as soon as possible.
0x73	Device damaged by shock The device was damaged by an excessive shock
0x74	S.M.A.R.T. Self-test failed An error was detected during S.M.A.R.T. self-test. You can run the "Erase Disk" utility of DFT. If a subsequent test fails again, the drive is defective and should be replaced.
0x75	Defective Hard Disk DriveComponent

# 2.5.2.2 Hardware Information Tool

This tool can be used to display supplementary information about the hardware. All built-in components and settings are shown. The program is very useful whenever additional information is needed about the processor, memory, hard disk etc.

For more detailed information, please refer to the integrated online help.

		Hardware Info Program
	Info Test Setup Abou	t Quit
****`		System Information
**		
	Main Processor:	Intel Pentium® 4, 3278.2 MHz
	Math Co-Processor:	Internal, 3278.2 MHz
**	Bus Type:	ISA + PCI (U2.10) + AGP 2X (U1.0)
	Mainboard Model:	Intel Corporation 440BX Desktop Reference Platf
	Mainboard Chipset:	Intel 82440BX/ZX AGPset
**	First Level Cache:	Instruction Trace: 12K uOps, Data: 8 KBytes
***	Second Level Cache:	Integrated: 1,024 KBytes
**		
	System Memory Size:	640 KBytes 1
	Extended Memory Size:	
	Shadow+Special RAM Size:	448 KBytes J
	Machine Type:	IBM PC AT
	Computer Name:	Unknown
	BIOS Manufacturer:	Phoenix Technologies [07/29/05]
***		
88E.		
	***	E4 U-L-
		F1 - Help



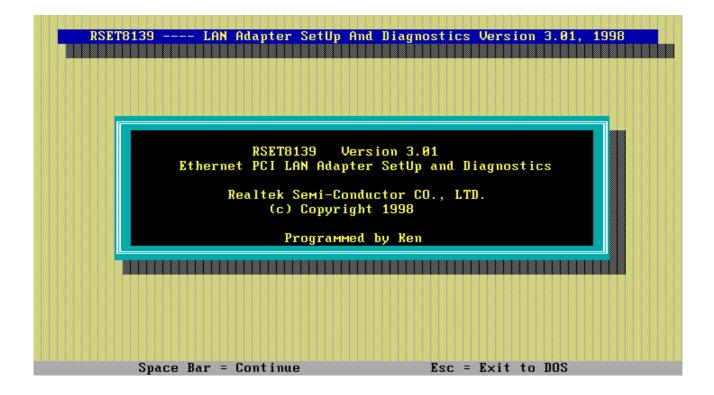
# 2.5.2.3 Memory Test Program

This test program can be used to test the built-in memory chips. It writes test patterns into the memory and then reads them out again. You should run the program if you have a suspected problem with your memory chips.

		RsvdMem	МемМап				
				ECC	Pass	ECC	Errs
0:00:02	640X	418M	e820-Std	off			

# 2.5.2.4 Network Card Test Utility

This program can be used to test the network card. You can run both internal (standalone) tests and loopback tests with another VisuNet PC (configured as a responder) over the complete Ethernet link.





#### 2.5.2.5 Remote Access

By selecting <Remote Access>, you can save a complete copy of the current disk image via the network or reimport an existing copy.

In this case, connect the VisuNet PC to the network, then reboot and select <Remote Access>.

The following readout appears on the screen:

JNOS version 2.0d-x (80386) Special IP-centered Jnos 2.0 build by Erwin Veermans, NwDsk@veder.com (including post 1.11f-patches and patches by Karl-Heinz Weiss) New Jnos 2.0 distribution by Maiko Langelaar, VE4KLM based on Jnos 1.11f by Johan. K. Reinalda, WG7J/PA3DIS James P. Dugal, N5KNX, and Brandon S. Allbery, KF6NH Copyright 1991 by Phil Karn (KA9Q) and contributors. XMS detected. net0 IP addr 192.168.35.41 MTU 1500 Link encap Ethernet Link addr 00:0c:29:03:09:8c flags 0x0 trace 0x0 netmask 0xffffff00 broadcast 0.0.0.0 sent: ip 0 tot 0 idle 0:00:00:02 recv: ip 0 tot 0 idle 0:00:00:02 loopback IP addr 127.0.0.1 MTU 65535 Link encap None flags 0x0 trace 0x0 netmask 0xfffffff broadcast 255.255.255 sent: ip 0 tot 0 idle 0:00:00:02 recv: ip 0 tot 0 idle 0:00:00:02 Pepperl+Fuchs For remote access please use the connection settings listed above. To reboot system enter 'exit'. 159712 jnos> \_

The system is now ready to transfer data over the network. Make a note of the system's IP address and start the *VisuNet Remote Backup* tool on a Windows computer that is likewise connected to the network.

SEPPERL+	FUCHS VisuNe	t Remote Backup		
Connect Save,	C <u>a</u> ncel <u>R</u> estore	A <u>b</u> out		
<b></b>			X	
Connect	Save	Restore	Cancel	
Settings				
Name	Data			
IP	8.0.182.0:	0		
Server Type	PCEX 410	/412		
Source				
Destination				
<u> </u>				
Messages				
09.11.2006 09:42:12	_ook up for the serve Server socket has be	er socket 192.168.35.1 een located	23:7321	
				• •
Progress:				
Harddisk Usage C:				
Used:	76,3 GB		Free: 72,7 GB	
		Caps: Off Scroll: Off I	Num: On 09.11.0	6 09:43:31 //

# <sup>5</sup> PEPPERL+FUCHS

Choose <Connect> and enter the IP address you noted in the previous step in the field provided. Select <Save> or <Restore> is the connection is set up successfully.

### **Statical IP-Address**

If no DHCP server is in your VisuNet PC network and/or if no dynamic IP address is available (e.g. because the VisuNet PC is connected with a laptop point to point) then in the case of Remote Access the IP adress 192.168.217.119 is assigned statically.

Thereby it is possible to still use the remote ACCESS mechanism of the VisuNet PC. The backup computer must be only configured in such a way that he can access the VisuNet PC: Set the IP address of the backup computer to 192.168.217.120 and set the subnet mask to 255.255.255.0.

For this proceed as follows:

1. Open the dialog LAN-connection under network connection :

Local Area Conn	ection Status	?
ieneral Support		
Connection		
Status:		Connected
Duration:		00:13:01
Speed:		1.0 Gbps
Activity		
	Sent — 🛃	Received
Bytes:	5,449	114,193
Properties	Disable	
		<u>C</u> lose

2. Doubleclick in thereupon itself opening dialogue to the internet protocoll (TCP/IP):

ieral Authentication		
VMware Acceler	ated AMD PCNet Ad	 Configure
is connection uses th	ne following items:	
<ul> <li>Elient for Micro</li> <li>File and Printe</li> <li>OoS Packet S</li> <li>Internet Protoco</li> </ul>	r Sharing for Microsof cheduler	Networks
		1
l <u>n</u> stall	Uninstall	P <u>r</u> operties
	Protocol/Internet Pro rotocol that provides o onnected networks.	
	ation area when conn	ected d or no connectivity

3. Please register in the following dialog the new IP-adress 192.168.217.120 and the subnet mask 255.255.255.0. Confirm the inputs with ok.

perties ?
automatically if your network supports ed to ask your network administrator for
natically
S
192 . 168 . 217 . 120
255 . 255 . 255 . 0
automatically
ver addresses.
10.0.0.1
10 . 0 . 0 . 2
Adv_anced
OK Cancel

4. Check whether the attitudes were correctly taken over by opening the command line and let indicate with the command ipconfig.exe your current IP-adress. In case of success please send a ping to the VisuNet PC.

C:\WINDOW5\system32\cmd.exe
C:\>ipconfig
Windows IP Configuration
Ethernet adapter Local Area Connection:
Connection-specific DNS Suffix .: IP Address
C:\>ping 192.168.217.119
Pinging 192.168.217.119 with 32 bytes of data:
Reply from 192.168.217.119: bytes=32 time<1ms TTL=128 Reply from 192.168.217.119: bytes=32 time<1ms TTL=128 Reply from 192.168.217.119: bytes=32 time<1ms TTL=128 Reply from 192.168.217.119: bytes=32 time<1ms TTL=128

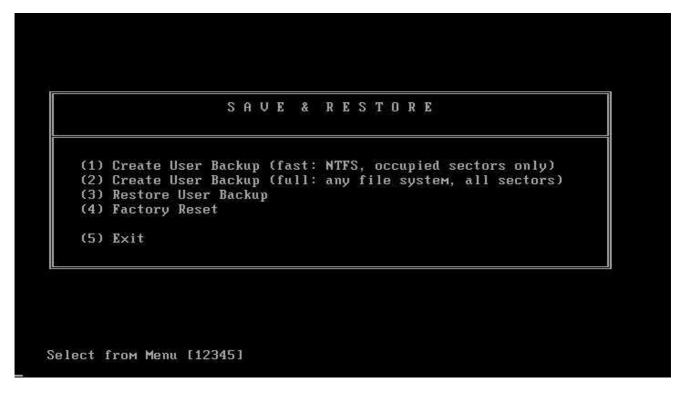
To transmit the data via network start the provided tool VisuNet "Remote Access", described under 2.5.2.5.

# 2.5.2.6 Life Time Monitoring Tool for Solid State Disk

By selecting <Life Time Monitoring Tool> you can ascertain status information of the Solid State Disk (SSD). Details for handling the program you will see in the documentation C:\\$OEM\$\99 Tools\SBLTM\_1.1.0.

# 2.5.2.7 Save & Restore

By selecting <Save & Restore>, you can restore the factory settings of the VisuNet PC.



You can also back up the current image or restore a backed-up image. The backup image is saved in a separate partition.

You can choose from the following options:

- Create User Backup creates a fast backup of the current image. This only works if your hard drive is formatted in the standard Windows XP file format (NTFS). You only back up occupied sectors on the hard drive, which means the backed-up image takes up less memory.
- Create User Backup creates a full backup of the current image. All sectors on the hard drive are backed up with this option, which means the image takes up more memory and the backup takes longer to complete. On the other hand, this method is not restricted to the NTFS file format.
- 3. Restore User Backup Restores an image that was backed up with option 1 or option 2.
- 4. Factory Reset Restores the factory settings of the VisuNet PC.
- **Note:** Please note, that not all menu commands could be available in all versions of the devices. So, e.g. the menu commands (1) to (3) are not available at the version SSD (version without hard disk).

Please note, that not all menu commands could be available in all versions of the devices. So, e.g. the menu commands (1) to (3) are not available at the version SSD (version without hard disk).

The Save & Restore function uses the SavePartition tool. The time needed to back up or restore an image or the factory settings can vary from a few minutes to several hours, depending on the amount of data and the selected action.



Partition Saving V3.20				httj	р://м	ч <mark>ы.</mark> pa:	rtitio	n-saving.com
	S	Saving	element					
Spent time: 00:00:00	State:	ended.			Rема	ining	time:	00:00:00
Source: Disk number: 0. first sectors								
8% : :	: :	50%	:	;	;	;	100%	
Destination: Support n Q:\save.sav	1							
Errors list: Ø								
> Ok	<			C	ancel			
Copyright (с) Daмien Guibo	uret 199	9-2006						

- **Important:** By restoring the factory condition, you simultaneously destroy all data on the hard disk. This action cannot be undone.
- **Note:** Unlike with *Remote Access*, it is not necessary to set up a connection to the network, because all the data that is necessary to restore the factory settings is stored on your local hard drive.

# 2.6 Data backups

## 2.6.1 Data backup with P+F tools

#### Note: Data backup is only possible at the hard disk version!

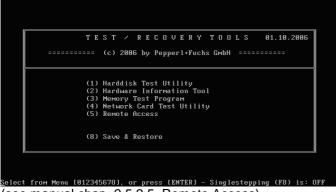
#### Data backup to another PC on the network:

1.) Create User Backup (2) ----- the complete partition C will be saved on partition D.

	SAUE & RESTORE
1)	Create User Backup (fast: NTFS, occupied sectors only)
	Create User Backup (full: any file system, all sectors)
	Restore User Backup
ų	Factory Reset
5)	Exit

(see manual chap. 2.5.2.7 Save & Restore)

2.) Remote Access (5) ---- the User Backup (on partition D) will be saved to another PC on the network.

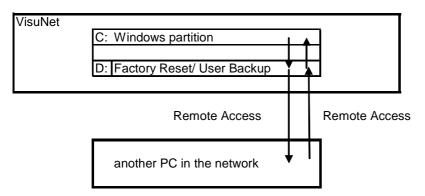


(see manual chap. 2.5.2.5, Remote Access)

#### Restore data from the backup

- 1.) Remote Access (5) ---- the User Backup will be restored from another PC to D:
- 2.) Restore User Backup (3) ---- partition C will be restored from partition D.

## Overview data backup





## 2.6.2 Data backup with Windows NTBackup

You can run a <Factory Reset> at any time in the factory condition with *Windows XP Embedded*. This restores the original condition of the operating system. If you have also installed data and programs of your own, however, you must back them up separately.

A program called <NTBackup.exe> is preinstalled together with *Windows XP Embedded*. You can use this program to back up all the data on your hard disk via the network. Proceed as follows to do so:

- (1) Open the Properties dialog for the C: drive. choose <Explorer / Local Disk / File / Properties>.
- (2) Change to <Options> and select <Backup now..> under <Backup>.
  - **Note:** You can also start this program by choosing <Start / Programs / Accessories / System Tools / Backup>.
- (3) In the <ntbackup.exe> program, choose <Backup> and specify the files you want to back up. Specify a backup medium, then select <Start backup>.

#### Note:

• You can find a detailed description of the NTBackup program in the online help.

#### 2.6.3 Recovery with NTBackup

A program called <NTBackup.exe> is preinstalled together with *Windows XP Professional Multi Language*. You can use this program to back up all the data on your hard disk via the network and then recover it later.

In order to recover the data on your hard disk, you must first make a backup copy (as described in section 2.6.1 above).

- (1) Open the Properties dialog for the C: drive. choose <Explorer / Local Disk / File / Properties>.
- (2) Change to <Options> and select <Backup now..> under <Backup>.
  - **Note:** You can also start this program by choosing <Start / Programs / Accessories / System Tools / Backup>.
- (3) In the <ntbackup.exe> program, choose <Recovery> and specify the files you want to recover. Then select <Start recovery>.

#### Note:

If your operating system is defective, you should run a <Factory Reset> on the system first. This
restores the original condition of the operating system. This only works, however, if the device was
delivered with Windows XP Professional Multi Language preinstalled.

# 2.7 Language settings

## 2.7.1 Changing the language of menus and dialog boxes

Some languages are installed on the system in the factory condition with *Windows XP Professional Multi Language* (see table above). You can change the language of the menus and dialog boxes at any time. Proceed as follows to do so:

- (1) Open the <Regional and Language Options> dialog.
- (2) Choose a new language in the <Languages> dialog under <Language used in menus and dialogs>. Confirm with <OK>.
- (3) Then log out of Windows and log in again to activate the new user interface language.

Note:

- Not all programs support language switching. In this case, all texts in menus, dialog boxes and help files are in future only available in one language. With operating system programs, this language is usually English. As far as your own programs are concerned, it depends on the language you selected at installation time.
- Shortcuts on the Desktop or in menus are not automatically translated, in other words they keep their old text.

## 2.7.1.1 Delete a language

	You cannot reselect or reinstall a language after you have removed it! We advise you to keep all languages!	

To save memory you can permanent delete languages. This frees approximately 50 – 100 MB of memory per language on your hard disk.

- (1) Select <Start/Run...> and type <muisetup.exe>.
- (2) Click <Accept the License Agreement> and <Continue>. All installed languages are offered in a selection box.
- (3) Untick the languages you want to delete and confirm the changes with <OK>. The languages are deleted from your system.

Note:

- You cannot restore a language after you have deleted it. You should never delete languages unless you desperately need the space on the hard disk. Approximately 50 100 MB is freed per language.
- If you only want to disable language selection, it is better to simply delete the relevant country codes in the Registry under <HKEY\_LOCAL\_MACHINE\SYSTEM\ControlSet001\Control\NIs\MUILanguages> (the codes must actually be deleted, not just set to 0).

0409	English	0411	Japanese
0407	German	0001	Arabic
0410	Italian	0419	Russian
0C0A	Spanish	0414	Norwegian
040C	French	0816	Portugese
0412	Korean	0004	Chinese (simplified)
040D	Hebrew		



# 2.8 Applications

## 2.8.1 Problems with applications (Compatibility mode)

If problems occur when you attempt to run an application, it could be that your software was not designed to work under Windows 2000 or Windows XP. Microsoft recommends setting Compatibility mode for all older applications. Proceed as follows to do so:

- (1) Open <Explorer> and select the application that is causing the problems.
- (2) Open the Properties dialog by selecting <File/Properties>.
- (3) Select <Compatibility> and tick <Run this program in Compatibility mode>. Select the operating system for which the software was developed from the drop-down list and confirm your input with <OK>.
- (4) Now restart the modified application.

#### Note:

• Many older applications require unrestricted access to the system. Make sure that you are logged in as the Administrator.

# 2.9 File system

#### 2.9.1 Read and write errors

If you frequently encounter file errors while you are working with the VisuNet PC, you should check the transfer mode on your hard disk. The VisuNet PC supports <Multiword DMA Mode 2>.

- (1) Open the Device Manager: choose <Start / Control Panel / System / Hardware / Device Manager>.
- (2) Open the primary IDE channel settings: choose <IDE ATA/ATAPI Controller / Primary IDE Channel / Advanced Settings>. The following settings should be selected here:

Device 0:Transfer mode:DMA if availableCurrent transfer mode:Multiword DMA Mode 2

- (3) If anything else is entered here, you must reboot your system and change to the BIOS Setup. Press the <Del> key while the startup message is displayed. Open the <Integrated Peripherals> menu and set all entries from <Primary Master UDMA> to <Secondary Slave UDMA> to <Disable>. Then restart the operating system.
- (4) Recheck the settings as described in step (2). If <PIO only> is entered here, change this field to < DMA if available> and reboot your system. Recheck the settings as described in step (2).

# 2.10 System recovery

## 2.10.1 Boot problems

If the VisuNet PC is not shut down in a controlled way or if it crashes in operation, the hard disk is automatically tested with <autochk> the next time you boot the system. This test can take several minutes (up to 40 minutes in extreme cases).

The problem is as follows: when you boot the system, you see the Windows logo briefly. The screen then goes dark for the duration of the test and the HDD LED is on. (if the HDD LED is existing)

There are three possible ways to rectify this problem:

- Press F8 while the system is booting to display the Boot menu. Choose <Start Windows Using Last Known Good Configuration>.
   => <autochk> is skipped.
- Display the progress of <autochk> by deactivating the graphical Boot menu.
   Choose <Start/Run> and then <msconfig>.
  - Click <boot.ini>.
  - Activate </noguiboot>.
- Deactivate the disk boot test.
   Choose<Start/Run> and then <chkntfs /x C:> (see Microsoft Knowledge Base Article – 160963).



#### 2.10.2 Restoring the previous condition after an installation

Windows XP automatically starts Automated System Recovery. This utility automatically creates a recovery point before Windows updates or unsigned drivers are installed and before other installation routines are executed. Recovery points allow you to restore your system's previous condition prior to the installation.

If your system no longer works correctly after an installation, you can run the Automated System Recovery to restore the old condition. Proceed as follows to do so:

- Start the system restore by choosing <Start / Programs / Accessories / System Tools / System Restore>.
- (2) Choose <Restore My Computer to an earlier time> and then <Next>.
- (3) This opens a calendar containing a restore point for each bold entry. Select a restore point and confirm it by clicking <Next>.
- (4) The system now asks again whether you are sure you want to return to this restore point. Confirm with <Next>.

#### Note:

- A system restore causes all documents, mails, graphics etc. that were created later than the restore point to be lost!
- The best method is to return to each restore point one at a time until the system runs stably again. You should always start with the most recent restore point.
- The Automated System Recovery can also be started in Safe Mode. This is useful if your system will not boot up any other way (refer to section 2.10.4)

#### 2.10.3 Restoring old driver versions

Microsoft Windows XP integrates a new function called "Device Driver Rollback". When a new driver is installed, this function makes a copy of the old driver to enable the new driver installation to be undone if necessary.

The rollback function can be activated easily in the Properties of any hardware that is listed in the Device Manager. The "Driver" tab includes a button called "Roll Back Driver". If you click this button, XP attempts to restore the old driver.

- (1) Open the Device Manager: choose <Start / Control Panel / System / Hardware / Device Manager>.
- (2) Select the last device for which a driver was installed in the tree view. Then open the Properties for this entry with the context menu.
- (3) You can now restore the last driver by choosing <Driver> and <Roll Back Driver>.

#### Note:

- You can only restore the most recent driver.
- If several drivers were installed at once, you must restore each driver individually.
- If Windows cancels the start procedure with a blue screen and a STOP message, the reason is probably that the driver was not integrated correctly. A useful remedy in this case is the "Last Known Good Configuration" mechanism, which restores the last configuration that is known to have worked correctly. This option is automatically suggested by Windows after a failed system start. It can also be activated by pressing F8 while the system is booting (refer to section 2.10.4).
- Device Driver Rollback can also be started in Safe Mode. This is useful if your system will not boot up any other way (refer to section 2.10.4).



#### 2.10.4 Starting Windows in Safe Mode

If your system will no longer boot up, you can try starting Windows in Safe Mode. Safe Mode is a special operating system mode which only loads absolutely essential drivers, in other words the VisuNet PC is just about able to function in this minimum configuration. It allows previously installed software components (such as device drivers) that have not been working correctly or that have caused the operating system to crash to be uninstalled again.

To enter Safe Mode, press F8 while the system is booting. Then choose one of the following options:

Safe Mode	Windows starts in Safe Mode with the Windows GUI.
Safe Mode With Network Support	Windows starts in Safe Mode with the Windows GUI and network drivers.
Safe Mode With Command Prompt)	Windows starts in Safe Mode with a command prompt (without the Windows GUI).
Last Known Good Configuration	If Windows cancels the start procedure with a blue screen and a STOP message, the reason is probably that the driver was not integrated correctly. A useful remedy in this case is the "Last Known Good" mechanism, which restores the last configuration that is known to have worked correctly.

Note:

 If you are able to start the system in Safe Mode, you can subsequently repair it with <u>NTBackup</u>, <u>Automated System Recovery</u> or <u>Device Driver Rollback</u>.

#### 2.10.5 Windows will not start in Safe Mode

If Windows will not start in Safe Mode either, there are several possible reasons. Please check the points below in the given order:

- (1) Is the MBR of the hard disk in order? If the Boot menu no longer appears when you start the system, try restoring the MBR (refer to section Restore MBR of Harddisk).
- (2) If the system comes to a halt after the BIOS start message, you should check whether your hard disk is still working (refer to section Harddisk Test Utility)
- (3) If nothing else helps but your hard disk is not defective, try running a factory reset (refer to section 0 Factory Reset).

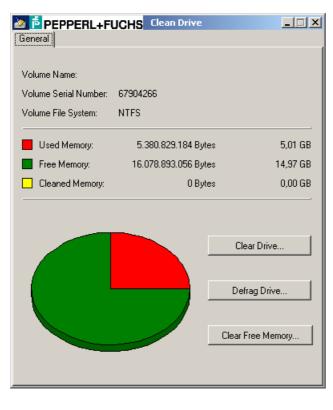
### 3 Additional software supplied by PepperI + Fuchs for VisuNet PC



All tools mentioned here are only available in case of a pre-installation of the operating system from Pepperl+Fuchs GmbH !

### 3.1 Clean Drive

**Note:** This command is only available for versions with hard disk, not for SSD.



Note:

Clean Drive is a Utility program for clearing or defragmenting drives and for clearing free memory.

The program is designed to optimize data backups of whole hard disk partitions.

Any files that are no longer needed can be deleted and free memory efficiently cleared.

### 3.1.1 Clear Drive

Clear Drive allows you to free additional memory on your hard disk. It scans the drive and displays a list of temporary files, Internet cache files and program files that are no longer needed and can be deleted without any risk. You can then tell Clear Drive to delete some or all of these files.

The following tasks for freeing hard disk memory can all be executed in the Clear Hard Drive Wizard in Windows:

- Delete temporary Internet files.
- Delete all downloaded program files (ActiveX controls and Java applets that have been downloaded from the Internet).
- Empty the Recycle Bin.
- Delete temporary Windows files.
- Delete Windows components that are not used.
- Remove installed programs that are no longer used.



### 3.1.2 Defrag Drive Defrag Drive...

Defrag Drive searches for fragmented files and folders on local drives. Fragmented files and folders are split into many small parts and scattered all over the drive.

A large number of fragmented files and folders stored on a drive slows down file access in Windows, because pasting the fragments back together again entails additional read operations on the drive concerned. Creating new files and folders also takes longer, because the available memory is distributed throughout the drive. As a result, all new files and folders have to be stored at several different drive addresses.

The defragmentation program moves the many file and folder fragments to a single location on the drive, so that each file or folder can be assigned a contiguous memory address. This method guarantees fast access to files and folders and ensures that new data is efficiently stored. When files and folders are consolidated by Defrag Drive, free memory space is consolidated as well to prevent new files from being fragmented.

This process of searching for and consolidating fragmented files and folders is known as "defragmentation". The time needed to defragment depends on several factors, such as the size of the disk, the number of files stored on it, the degree of fragmentation and the availability of local system resources. Before starting Defrag Drive, you should check the disk in order to locate the fragmented files and folders. The number of fragmented files and folders stored on the drive is then displayed and you are advised whether or not it should be defragmented.

Defrag Drive can defragment all disks formatted with the FAT, FAT32, and NTFS file systems.

#### 3.1.3 Clear Free Memory Clear Free Memory...

When you delete files from a hard disk, only the corresponding directory entries are deleted and not the actual data.

This program calculates the amount of free memory on the hard disk and then clears this space by overwriting the data with a bit pattern. The purged data can no longer be restored.

If you need to back up a whole hard disk partition, it is best to run this program first. This prevents data trash in the free memory from being backed up as well and the created backup files are much smaller.

### 3.2 SMART Monitor

**Note:** This function is only available for versions with hard disk, not for SSD.

tatus	Attribute Name	T.E.C	ין DI	Value	Worst	Threshold	Raw Data	Meaning	Flags
<u>0</u> k	Raw Read Error Rate		01	67	67	34	00000B736FE1		FW LC PF EF
<u>0</u> k	Spin Up Time		03	70	70	0	000000000000		FW L0
<u>Ok</u>	Start/Stop Count		04	100	100	20	00000000000	6 tms.	LC EC SI
<u>Ok</u>	Reallocated Sector Count		05	100	100	36	0000000000000000		FW LC EC SI
<u>Ok</u>	Seek Error Rate		07	73	60	30	0000016BA533		FW LC PF EI
<u>Ok</u>	Power-On Hours Count		09	100	100	0	000000002F5	757 hrs.	LC EC S
<u>0</u> k	Spin Retry Count		0A	100	100	97	000000000000		FW LC E
<u>Ok</u>	Drive Power Cycle Count		0C	100	100	20	000000000AD	173 tms.	LC EC S
<u>0</u> k	Drive Temparture		C2	43	50	0	0000000002B	43 °C	LC S
<u>0</u> k	Harware ECC Recovered		C3	67	66	0	00000B736FE1		LC ER E
<u>0</u> 8	Current Pending Sector Count		C5	100	100	0	000000000000		LC E
<u>0</u> 8	Off-Line Scan Uncorrectable Secto		C6	100	100	0	000000000000		E
<u>Ok</u>	Ultra ATA CRC Error Count		C7	200	194	0	00000000006		LC PF ER EC S
<u>Ok</u>	Write Error Count		C8	100	253	0	000000000000		
<u>Ok</u>	TA Counter Increased	1	CA	100	253	0	000000000000		LC EC S

### 3.2.1 What does S.M.A.R.T. stand for?

S.M.A.R.T. = "Self Monitoring And Reporting Technology". It is a standard interface that allows disk to check its status, report it to a host system, and provide some estimate of a failure date.

### 3.2.2 What is T.E.C.?

T.E.C. stands for "Threshold Exceeded Condition" and basically means a failure. When your S.M.A.R.T. control tool reports a "T.E.C. date" or "Nearest T.E.C. predicted" it really means "Failure date".

#### 3.2.3 What is the S.M.A.R.T attribute?

The S.M.A.R.T attribute is a specific property of the disk being monitored. The attribute is referred to either by its number or its descriptive name. An attribute value is a positive, integral number, usually in the range from 1 to 100 (sometimes to 200 or 253). Maximum values are good, minimum values indicate that some component of the disk is about to fail. A specific threshold is assigned to each attribute. Once the value drops below this threshold, S.M.A.R.T considers the disk to be faulty. Some attributes are considered life-critical and others are merely "informative". A T.E.C. with an "informative" attribute does not necessarily mean a drive failure.

#### 3.2.4 Understanding the SMART Attributes

**Status**Provided a status for the attribute. OK <sup>(D)</sup> means the attribute value is well in the safe zone. WARNING Means that the attribute value is approaching the attribute threshold and FAIL Means that a Thershold Exceeding Condition has been detected.



Attribute NameA text description of the attribute. See below for a more detailed description of each attribute.

T.E.C.

"Threshold Exceeded Condition". The monitor watch the attribute changes and guess the date the value will reach the threshold value.

**ID**The attribute ID.

ValueThe current normalized attribute value.

WorstThe worst (lowest) value recorded so far. This is an indicator of how close to failure the drive has ever been.

**Threshold**The attribute threshold. This value will not change and represents the lowest possible safe attribute value.

**Raw Data**The attributes current raw value. This may be a count, a number of errors or hours, or even a temperature, depending on the attribute.

#### Flags

- **FW** Pre-Failure Warranty
- LC On Line Collection
- PF Performance Attribute
- ER Error Rate Attribute
- EC Event Count Attribute
- SP Self-Preserving Attribute

#### 3.2.5 Are S.M.A.R.T predictions accurate?

S.M.A.R.T can only predict a gradual degradation of the disk. It cannot and it does not predict catastrophic events, including but not limited to head crashes, power spikes and so on. There is a general rule to follow when interpreting S.M.A.R.T results: if S.M.A.R.T reports a disk failure, it's time to immediately backup its data; if S.M.A.R.T reports the disk to be O.K., it's time to backup anyway.

# 3.2.6 What is "Spin up time"? My disk reports a "Spin up time" of about 75. Is it about to crash?

"Spin up time" describes the amount of time it takes to spin the platters up to their rated rotation speed (usually 5400 or 7200 RPM). Values above 80 should be considered good. Values between 70 and 80 are acceptable. There is a known issue with Quantum (Maxtor) hard drives: out-of-the-box new drives' "Spin up time" drops to 70 within the first two weeks of use, causing S.M.A.R.T tools to predict a failure within a month. This is usually a false alarm. After some initial "burn-in" period the "Spin up time" becomes constant and the drive functions normally.

#### 3.2.7 What is "Ultra ATA CRC Error Rate"?

The UDMA controller performs error checking on the data it receives from the HDD, ensuring that the data was not damaged while being transmitted over the cable. Each time an error is detected, the controller requests a retransmission, thus slowing down the overall transfer speed. Lower values of "Ultra ATA CRC Error Rate" correspond to a higher number of errors, usually indicating a cabling problem.

#### 3.2.8 How can I measure the drive temperature using S.M.A.R.T tools?

Some modern hard drives are equipped with thermal sensors and can report their temperature to the host system using S.M.A.R.T technology.

#### 3.2.9 What other S.M.A.R.T attributes exist?

Following is a list of some attributes. Please note that it does not include all possible attributes.

#### 3.2.10 Life Critical Attributes

Reallocated sectors count	Indicates the amount of the spare sector pool that is available. Spare sectors are used to replace sectors that become bad for some reason. A value of 100 means that no sectors are remapped, 1 means that spare sectors are exhausted due to many remaps.
Read error rate	Indicates the rate at which read retries are requested. Lower values indicate that there is a problem with either the disk surface or the read/write heads.
Write error rate	Similar to the above.
Recalibration retries	Indicates the number of times recalibration was requested. A low value (multiple recalibrations) usually indicates some head positioning problem.
Spin retry count	Indicates the number of times the disk was unable to spin its platters up on the first attempt (lower values mean more retries).
"Informative" attri	butes
Power on hours count	The raw value of this attribute indicates how long the drive was working (powered on)
Drive start/stop count	The raw value of this attribute indicates the total number of drive start/stop cycles (including both power on/off switching and suspend/wakeup switching).
Temperature	This attribute shows the temperature for drives equipped with a thermal sensor. The exact temperature can be obtained from the Raw value.



#### 3.2.11 S.M.A.R.T.-Monitor and Event Viewer

The S.M.A.R.T. Monitor also monitors the Windows Event Viewer. If any problems occur with your hard disk, they are automatically displayed. The entries correspond to the Windows system log.

- **Note:** To open the Windows *Event Viewer*, choose <Start / Settings / Control Panel / Administrative Tools / Event Viewer>. Select <System Log> in the Event Viewer.
- Note: The S.M.A.R.T. Monitor checks all entries whenever the system is booted up or the system log is changed. You should delete the events in the <System Log> to prevent old messages from being displayed every time the system is booted. To do so, select <Delete all events> in the context menu of the Windows Event Viewer.

#### 3.2.12 EXTEC S.M.A.R.T Monitor status warnings

As long as this program is active, it runs on your computer in the background. The kernel service controls the disk parameters and predicts potential failures or drops in performance.

#### WARNING: We recommend you start backing up all critical data on this disk!

This message informs you that the nearest predicted T.E.C. date for the specified disk drive is very close. This warning must be taken seriously. You should start backing up all important data on your hard disk and please contact Pepperl + Fuchs support.

## ERROR: One or more S.M.A.R.T attributes had exceeded its thershold condition! Backup your critical data immediately!

Some of the S.M.A.R.T. attributes of the specified hard disk have exceeded their threshold limits and the disk is no longer safe to use. Back up your data immediately! You are advised not to save any more important data on this disk.

### 3.3 Hotkey Tool

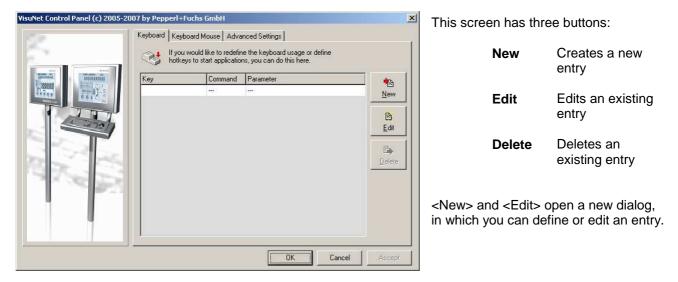
A service for defining keys and shortcuts is installed on the VisuNet PC. Among other things, this tool allows you to start applications with the function keys or change the assignment of key codes to keys.

It consists of a permanently executing program that monitors the keys (VisuNetKeyService.exe) and a user interface for inputs.

Inputs are made via the Control Panel.	Choose <start control="" panel="" settings=""></start>
double-click the <visunet settings=""> ice</visunet>	on.



You can assign keys new functions in the screen which is opened next.



Point the cursor at the <Key> field and press the key or shortcut you want to (re)define. Then choose either <Execute> or <Send Keys>.

**Execute** You can enter the program to be executed here. You can also specify another file, providing an application is registered for the file extension.

**Send Keys** Here, you can define the keys, shortcuts or key sequences that must be output instead of the key that is physically pressed.

#### Note:

- Function keys <F13> to <F24> generate key codes <Ctrl+Shift+F1> to Ctrl+Shift+F12>. They can be redefined with this application.
- System keys and keyboard shortcuts such as <Ctrl+Alt+Del> and <Alt+Tab> cannot be redefined.
- Many applications do not accept these changes until you reboot the system.



Exam	ple	1:
EAGIN	P.0	

Pressing <Alt+F> on the VisuNet PC (key S1 (Shift) at opens a file called <Kaffeetasse.bmp> with the program that is registered for the BMP extension.

Edit Item		
Key: ALT + F		
Execute Send Keys		1
Parameter: C:\WINNT\Kaffeetasse.bmp		
Browse for a F	ïle	
	ок	Cancel

#### Example 2:

Pressing <Alt+F> causes the key sequence "Hello" to be sent to the currently active application.

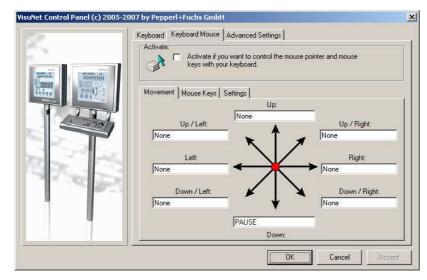
Edit Item	
Key: ALT + F	
Execute Send Keys	
Key Down: Key Up:	
Shift+H E L L O	
	수 Up 상 Down
	OK Cancel

#### **Predefined shortcuts**

You can use the shortcuts <Ctrl+Shift+7> and <Ctrl+Shift+8> to control the display backlighting. <Ctrl+Shift+7> dims the display while <Ctrl+Shift+8> makes it brighter.

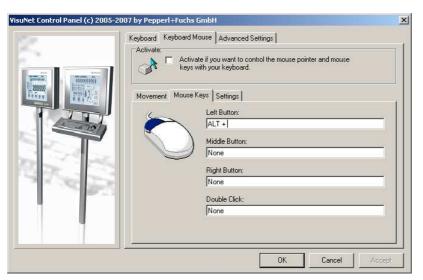
#### To simulate the mouse with the keyboard

You can simulate the mouse with the keyboard by selecting *Keyboard Mouse*. Any keys on the VisuNet PC can be assigned either to the movement of the mouse pointer or to the mouse buttons.

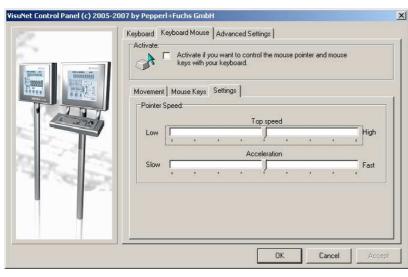


Choose *<Activate>* to activate the keyboard mouse.

<*Movement*> assigns keys to the mouse movement. Point the cursor at one of the fields and press the required key or shortcut on the VisuNet PC .



On the *<Mouse Keys>* tab, you can assign a key or shortcut to the left, right and middle mouse buttons as well as to a double click. Point the cursor at one of the fields and press the required key or shortcut on the VisuNet PC.

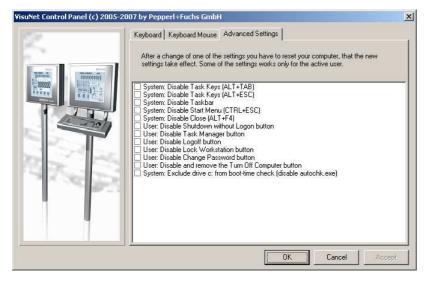


On the *<Settings>* tab, you can change the *speed* and *acceleration* settings.

#### Advanced settings

System settings can be changed with <*Advanced Settings*>. A basic distinction is made between settings that affect all users (system settings) and settings that only concern the user who is currently logged in (user settings).

Note: The system must be rebooted after changing the Advanced Settings.



#### System: Disable Task Keys (ALT+TAB)

ALT+TAB: Toggles between open elements or programs.

#### System: Disable Task Keys (ALT+TAB)

Toggles between elements or programs in the order in which they were opened.

System: Disable Taskbar Hides the taskbar.

#### System: Disable Start Menu (CTRL+ESC)

CTRL+ESC: Opens the Start menu.

#### System: Disable Close (ALT+F4)

ALT+F4: Closes the active element or exits the active program. Exits Windows if no programs are open.

#### User: Disable Shutdown without Logon button

Disables the <Shutdown> button in the Login dialog.

#### User: Disable Task Manager button

Disables the <Task List> button in the dialog that opens when you press CTRL+ALT+DEL.

#### User: Disable Logoff button

Disables the <Logoff> button in the Start menu.

#### **User: Disable Lock Workstation button**

Disables the <Lock Workstation> button in the dialog that opens when you press CTRL+ALT+DEL.

#### User: Disable Change Password button

Disables the <Change Password> button in the dialog that opens when you press CTRL+ALT+DEL.

#### User: Disable and remove the Turn Off Computer button

Disables or removes the <Turn Off Computer> button in the Start menu.

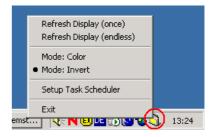
#### System: Exclude drive c: from boot-time check (disable autochk.exe)

Excludes the c: drive from <autochk> after a system crash. The system is booted much faster as a result, but any defective files are not automatically repaired.

### 3.4 Refresh display

LCD displays can be damaged by a continuously invariably lining up picture. Shade or color distortions can arise.

With this program this can be prevented or a regeneration of the display be accomplished



Application registers itself into the task scheduler of Windows and starts themselves automatically to the given dates.

Resetting the display takes place via switching colors or inverting the display.

### 3.4.1 Installation refresh display

1) Start the installation. Activate <ExDpyRef32.exe>. Follow the instructions of the installation routine.

	Pepperl+Fuchs - Refresh Display
<ol> <li>During the installation you are requested to enter the password for the user. Thus the program can be executed automatically by the task scheduler. Users and password must be equal as in the later operation.</li> </ol>	Task       Schedule       Settings         Image: C:\WINDOWS\Tasks\PepperI+Fuchs - Refresh         Bun:       Image: C:\Software\exdpyref.exe -refresh         Browse
Note: the password must be absolutely entered.	Start in: C:\Software\ Comments: Task to prevent burn in of display data
	Run as:       EXTEC-Adler\sa       Set password         ✓       Run only if Jogged on       ✓       Enabled (scheduled task runs at specified time)
	OK Cancel Apply



3) the program starts normally between 0 o'clock and 3 o'clock at night, after the computer wars not used for 10 minutes (Idle condition).

Pepperl+Fuchs - Refresh Display	Pepperl+Fuchs - Refresh Display
Task Schedule Settings	Task Schedule Settings
At 12:00 PM every day, starting 8/27/2007	Scheduled Task Completed
Schedule Task: Start time: Daily ▼ 12:00 PM Advanced Schedule Task Daily Every 1 Adv(s)	Idle Time
Show multiple schedules.	Power Management Don't start the task if the computer is running on batteries. Stop the task if battery mode begins. Wake the computer to run this task.
OK Cancel Apply	OK Cancel Apply

 After the installation you can change the attitudes under <Start / Programme / iPC Display Refresh / Setup>.

#### 3.4.2 Command line parameter

The program <exdpyref.exe> can be opend also via the command line. Use for this the following syntax:

```
exdpyref [-install] | [-uninstall] | [-setup] | [-refresh]
```

```
-installRegister call of program in the task scheduler. Defaults: Call between 0 o'clock and 3<br/>o' clock, after the computer was not used for 10 minutes.-uninstallDelete call of program from the task scheduler.-setupIndicate the dialogue for attitudes of the task scheduler. If the Windows task<br/>scheduler is installed, this is used, otherwise the task scheduler installed in the<br/>program.-refreshExecute refresh display once.
```

### 3.4.3 Menu order

After the program start you fin symbol in the symbol border of apart from the time. A click with mouse button opens the ment	lown right th the right Systemst 🚯 🗈 🗗 🕄 🏷 🏹 13:47		
Refresh Display (once)	Execute display refresh once. The mode set before is used.		
Refresh Display (endless)	Execute display refresh endless. The mode set before is used. Over one mouse-click or key input the completition breaks off. Note: Hereby a regeneration of the display can be achieved!		
Mode: Color	In this mode for 20 seconds the screen is dyed with different colors. In the center the text "refresh" stands. After always 2 second the color changes.		
Mode: Invert	This mode inverts the current display contents for 3 seconds, afterwards again the normal display is to be seen.		
Setup Task Scheduler	Calls a dialogue, with which one time for the automatic completition can be defined. If the task scheduler from Windows is installed, this is used, otherwise the integrated task scheduler. You receive a detailed assistance to the Windows task scheduler in the on-line assistance of Windows.		
	Note: Thus the damage of the display can be reduced with constantly same picture!		
Exit	Ends program.		

### 4 Software licenses PC

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