Predelivery Configuration of Mobile Hardware

At a Glance

- ecom's mobile devices can be configured online before delivery

- Integration into existing MDMs

- Devices are delivered ready-to-use

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The Application

New mobile hardware must be configured and set up before it can be used. This is often time-consuming, even when a mobile device management system (MDM) is used. In addition, integrating devices into an existing MDM can be difficult because of incompatibility with third-party functions and/or apps.

The Goal

The period between device delivery and first use by an employee must be as short as possible. Before they can be used, all devices must be equipped with necessary apps and connection data. They must also be integrated into the MDM if available.

The Solution

ecom, a Pepperl+Fuchs brand, offers its customers the possibility of predelivery configuration so mobile hardware can be used immediately upon delivery. Customers must simply define default settings within Custom Service Load (eCSL), ecom's online tool. Afterwards, all necessary apps are installed on the devices and all settings are made based on the customer default. Even Wi-Fi connections are set up. This makes rollout processes shorter and more efficient. The devices can also be integrated into existing MDMs before delivery. This allows companies to use their preferred system instead of having to purchase a new MDM to manage their ecom hardware. ecom experts will solve possible compatibility issues before the rollout starts.

The Benefits

The preconfiguration of mobile devices saves time and resources. All necessary configurations are selected online and imported to ecom's mobile devices at the factory. Thus, every device can be used immediately upon delivery. Data security is always guaranteed—even ecom super administrators can only access the data if explicitly authorized by a company administrator. Error-prone manual steps are minimized, ensuring uniform device quality from the start.

For more information, visit: **pepperl-fuchs.com/px-digitalservices**